

LEHIGH VALLEY FIRM  
CERTIFIED BY STANDARDS ORGANIZATION

BETHLEHEM, PA (June 24, 2004) – Bioscience, Inc., located in the Lehigh Valley Industrial Park, has received ISO 9001:2000 certification from the International Organization for Standardization in Switzerland. The company manufactures biological products and analytical instruments for applications ranging from wastewater treatment and hazardous waste cleanup to industrial cleaning.

The new certification represents an upgrade of the company's former ISO program. "We have found that adherence to international quality standards helps a great deal with marketing in Europe, Asia and South America, as well as in the U.S." said company president Thomas Zitrides.

"Although it has rivals, ISO is rapidly becoming the most important quality standard world-wide," Zitrides said. Established just after World War II to facilitate international trade by developing common standards, it now has members in over 120 countries.

"Companies that participate set up a quality management system that includes procedures from gauging customer satisfaction through documenting manufacturing processes to ensuring prompt shipment. It's an involved process, but once it's done, the standards help enormously" he said. "New employees can get up to speed faster, for example, because their jobs are well defined."

"The ISO 9001:2000 certification refers to independently verified requirements, while other programs in the ISO are guidelines," Zitrides pointed out.

No figures are available about the number of ISO certified firms in the Lehigh Valley, but Zitrides suspects that the number is small due to the rigorous nature of the standards and the time required to formulate and implement them.

For additional information on Bioscience, Inc., and their products, contact Bioscience at 1550 Valley Center Parkway, Suite 140, Bethlehem, PA 18017, phone 800-627-3069, fax 610-691-2170, or e-mail [bioscience@bioscienceinc.com](mailto:bioscience@bioscienceinc.com).